

# Top Questions to Ask a Home Care Provider

CPO Home Care LLC

Choosing a home care provider is an important decision for you and your family. Use this checklist to ensure you select the best option for your loved one's needs.

## 1. Licensing and Certifications:

- Is the provider licensed by the Indiana Department of Health?
- Are the caregivers certified or trained in specific areas of care?

## 2. Range of Services:

- Do they offer companionship, housekeeping, and mobility assistance?
- Are services tailored to individual needs?

## 3. Caregiver Qualifications:

- Have all caregivers undergone background checks?
- What is their level of experience with conditions like dementia or recovery care?

## 4. Costs and Payment Options:

- What are the costs for private pay services?
- Are there flexible payment plans or package options?

## 5. Local Expertise:

- Does the provider serve Indianapolis and nearby areas like Hamilton, Boone, or Shelby counties?
- Are they familiar with local resources and support systems?

## 6. Communication and Monitoring:

- How often do they communicate with families?
- Is there a plan for regular updates on the client's condition?

This checklist is designed to guide you in evaluating potential providers and ensuring the best fit for your loved one's needs. For personalized assistance, contact CPO Home Care LLC today at (317) 608-5799 or visit [www.cpohomecare.com](http://www.cpohomecare.com).